COMPLAINTS BY TIME OF DAY 2002-2004

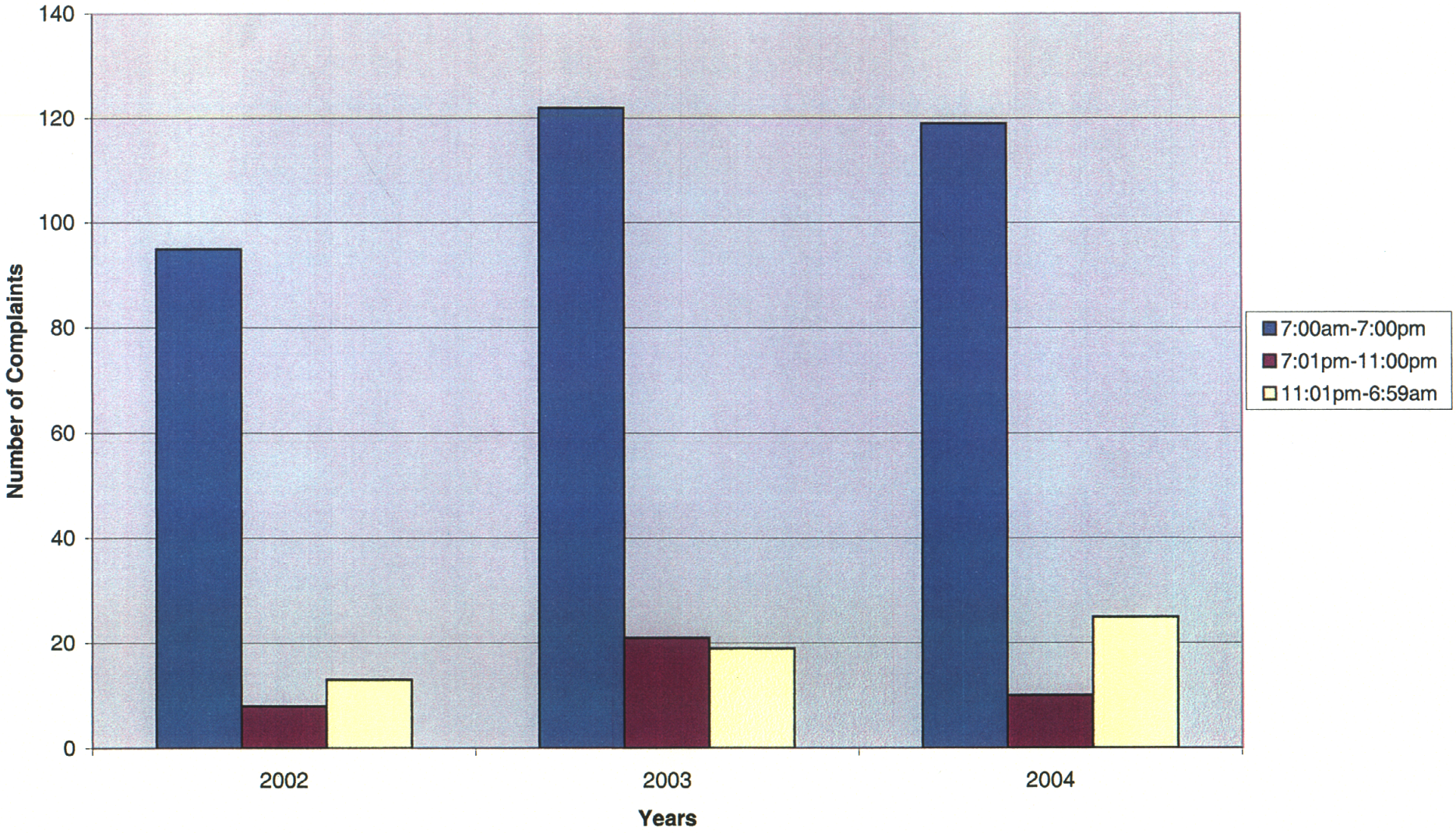

Exhibit 3