COMPLAINTS PER MONTH 2002-2004

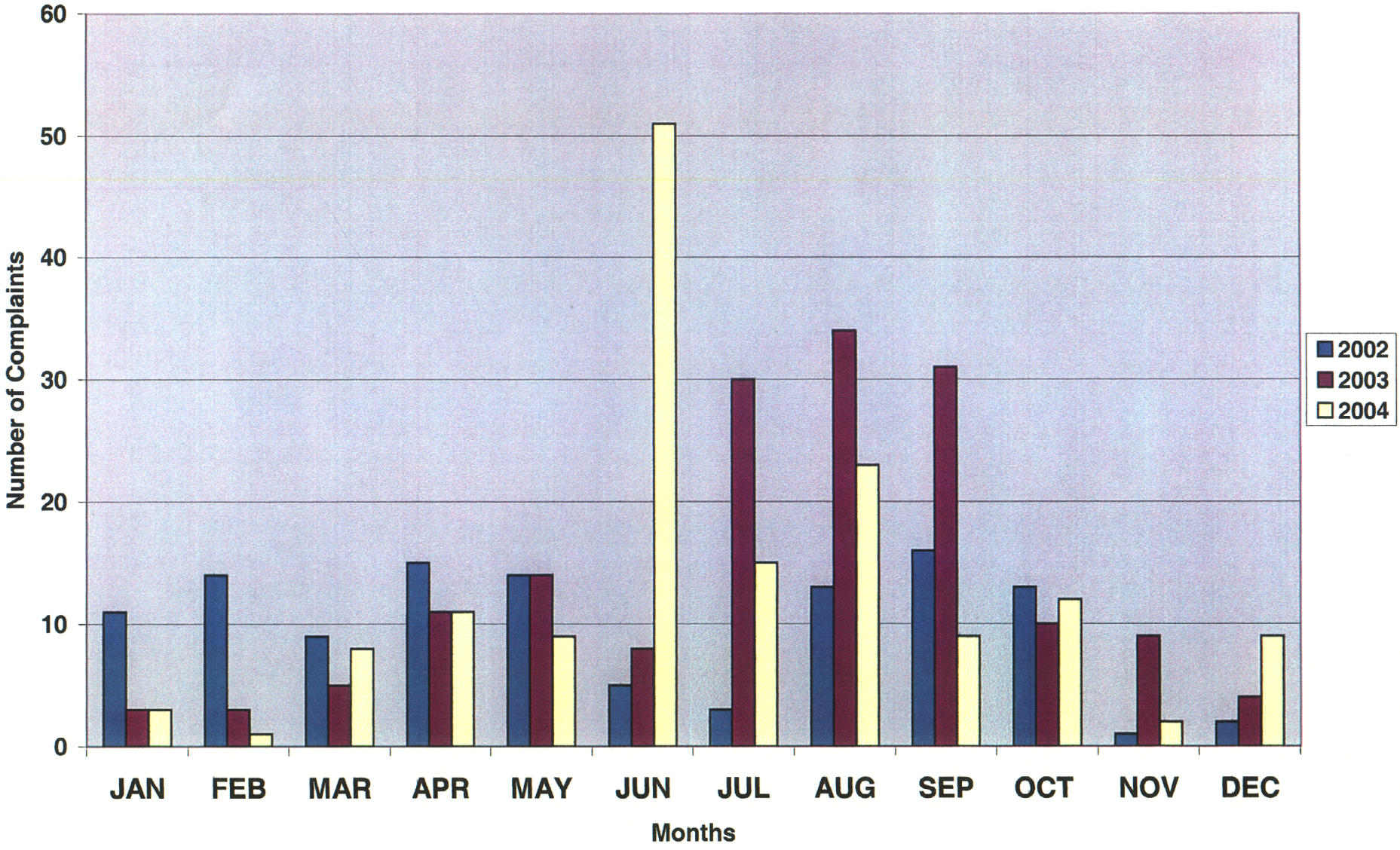

Exhibit 1