



CITY OF HAYWARD
AGENDA REPORT

AGENDA DATE 05/23/00
AGENDA ITEM 2
WORK SESSION ITEM _____

TO: Mayor and City Council
FROM: Director of Community and Economic Development
SUBJECT: City of Hayward Paratransit Program Agreement for Fiscal Years 2000-01/2001-02

RECOMMENDATION:

It is recommended that the City Council approve the attached resolution authorizing the City Manager to execute an Agreement with Friendly Transportation, Inc. to provide paratransit services for older adults and persons with disabilities for an amount not to exceed \$250,000.

BACKGROUND:

The City has operated the Hayward Paratransit Program since 1977. In 1997, AC Transit and BART formed the East Bay Paratransit Consortium in order to operate a paratransit program in accordance with the Americans with Disabilities Act (ADA Paratransit Program). At that time the City's paratransit budget was reduced by 60% because State Transportation Development Act funds were diverted to the East Bay Paratransit Consortium. The City's program was then redesigned to supplement and complement the ADA Paratransit Program. Since that time, the Hayward program has provided back-up transportation for those situations when the ADA Paratransit Program is unable to provide services for Hayward Paratransit Program participants. Examples include: same-day trips for medical appointments, trips needed outside of the ADA Paratransit Program service hours or service area, temporary service needed by program participants waiting for the ADA Paratransit Program 21 day enrollment period, on-call service for trips missed by East Bay Paratransit. There are currently over 1,400 people utilizing the Hayward Paratransit Program. The Hayward program is supported totally by Measure B funds.

The Hayward Paratransit Program contract was put out to bid in 1997 for services to begin in FY 1998-99 with an option for the City to renew the contract for one additional year based on the contractor's performance and the availability of funds. A new Request for Proposals (RFP) was released on April 7, 2000. The RFP was sent to a list of fourteen transportation companies known to provide paratransit services in the San Francisco Bay Area.

A total of four proposals were submitted by:

1. Hayward Airport Cab (of Fremont).
2. Veterans Transportation, Inc. (of Oakland).
3. A-Paratransit (a.k.a. St. Mini Cab & Veterans/Yellow Cab of Hayward. Served as the City's Paratransit Program contractor until 1998).
4. Friendly Transportation, Inc. (Has been the Paratransit Program contractor for the City since FY1998-99).

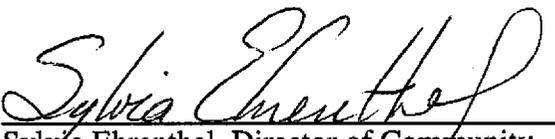
Friendly Transportation, Inc. provided the best response to the Request for Proposals. The company's on-time performance and customer service has been very good and the City's insurance requirements have consistently been met. The vehicle maintenance arrangements are with a reliable third party auto shop (i.e., Hayward Ford) which has significantly increased staff's confidence in the road-worthiness of the vehicles used in this program. All the vehicles listed in the proposal will continue to be dedicated to the Hayward Paratransit Program. Lastly, the drivers are all employed directly by the company. Consequently, staff is recommending that the Paratransit Program contract be awarded to Friendly Transportation, Inc. If approved by Council, the contract will be awarded for one year with the City's option to renew for one additional year based on the contractor's performance and the availability of funds.

Prepared by:



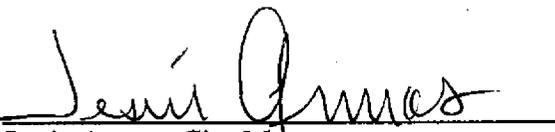
David Korth
Social Services Planning Manager

Recommended by:



Sylvia Ehrental, Director of Community
and Economic Development

Approved by:



Jesús Armas, City Manager

Resolution

DRAFT

jn 5-17-00

HAYWARD CITY COUNCIL

RESOLUTION NO. _____

Introduced by Council Member _____

**RESOLUTION AUTHORIZING THE CITY MANAGER
TO EXECUTE AN AGREEMENT WITH FRIENDLY
TRANSPORTATION, INC. TO PROVIDE PARATRANSIT
SERVICES IN FISCAL YEAR 2000-01.**

BE IT RESOLVED by the City Council of the City of Hayward that the City Manager is authorized and directed, on behalf of the City of Hayward, to enter into an agreement with Friendly Transportation, Inc. for fiscal year 2000-01, in substantially the form of the agreement on file in the office of the City Clerk, in an amount not to exceed \$250,000 in a form approved by the City Attorney.

IN COUNCIL, HAYWARD, CALIFORNIA _____, 2000

ADOPTED BY THE FOLLOWING VOTE:

AYES:

NOES:

ABSTAIN:

ABSENT:

**ATTEST: _____
City Clerk of the City of Hayward**

APPROVED AS TO FORM:

City Attorney of the City of Hayward